

SECTION 1.5 — DISPUTE RESOLUTION FLOWCHART

Step 1: Direct Dialogue

- Calm tone, no interruptions.

Step 2: Cool-Down Break

- 10–30 minutes apart; grounding exercises.

Step 3: Mediation

- Neutral mediator; equal speaking time.

Step 4: Council Review

- Written statements; vote on remedy.

Step 5: Remedy & Restitution

- Apology, service, or repair.

Step 6: Reconciliation

- Affirm unity and closure.